

# Call Centers

## The Math behind Call Centers

- The Loretto Labor Shed has grown 585% in Telemarketing and Contact Center Jobs over the last 5 years.
- Over 1,000 people in the labor shed now work at Call Centers, Customer Contact Centers, or Collection Agencies.
- The Labor Shed has a Location Quotient of 2.62 compared to the US Avg. of 1 in Telemarketing and Other Contact Centers.
- The Labor Shed has a Location Quotient of 3.99 compared to the US Avg. of 1 in Collection Agencies.